

This privacy policy explains how we, Europ Assistance, use any personal information we collect about you when you use this website.

What Information do we collect about you?

We collect information about you when you ask for a quotation or take out an insurance policy with us. We also collect information about you if you need to make a claim. Website usage information is collected using cookies.

We will store this information on our computer servers which are located in France.

How will we use the information about you?

We collect information about you so we and our administrator, Intana, can underwrite and administer your insurance policy with us and deal with any claims that you may have.

In administering your policy, we may send your details to, and also use information from fraud prevention agencies.

Marketing

We will not use your information for marketing purposes ourselves and we will not share your information for marketing purposes with anyone else.

Access to your information and correction

You have the right to request a copy of the information that we hold about you. If you would like a copy of all of your personal information, please email or write to us at the following address.

Europ Assistance, c/o Intana, Sussex House, Perrymount Road, Haywards Heath, West Sussex, RH16 1DN.

We may make a small charge for this service.

We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.

Cookies

We may also store information about you using cookies (files which are sent by us to your device) which we can access when you visit our site in the future.

We currently use session cookies which are active on a short-term basis to assist when carrying out a quote. These are useful where multiple quotes are requested in a short period of time. The data is held for your convenience only and is deleted when you close your browser or after an hour without accessing our website, whichever happens first. We use Google Analytics to analyse the use of this website. Google Analytics generates statistical and other information about website use by means of cookies, which are stored on users' computers. The information generated relating to our website is used to create reports about the use of the website. Google will store this information. Google's privacy policy is available [here : http://www.google.co.uk/intl/en/policies/privacy/](http://www.google.co.uk/intl/en/policies/privacy/)

Information on deleting or controlling cookies is available at www.aboutcookies.org Please note that by deleting our cookies or disabling future cookies you may not be able to access certain features of our site.

Other websites

Our website contains links to other websites. This privacy policy only applies to this website so when you link to other websites you should read their own privacy policy.

Changes to our Privacy Policy

We keep our privacy policy under regular review and we will place any updates on this webpage. This privacy policy was last updated on 17th February 2015.

How to Contact Us

Please contact us if you have any questions about our privacy policy or information we hold about you:

- by email: contact@intana-assist.com
- or write to us at: Europ Assistance, c/o Intana, Sussex House, Perrymount Road, Haywards Heath, West Sussex, RH16 1DN.